

Ministero dell'Istruzione dell'Università e della Ricerca ISTITUTO TECNICO COMMERCIALE STATALE "ABBA - BALLINI" Via Tirandi n. 3 - 25128 BRESCIA – <u>www.abba-ballini.gov.it</u> tel. 030/307332-393363 - fax 030/303379 <u>bstd15000l@pec.istruzione.it</u> : info@abba-ballini.it: bstd15000l@istruzione.it



PROGRAMMA SVOLTO

ANNO SCOLASTICO 2017-2018							
Docente:		Classe:		Disciplina :			
Prof.ssa Elena Ruggeri		5 AT (INDIRIZZO TURISMO)		Lingua Straniera INGLESE 3 ore settimanali			
CONTENUTI Testo in adozione: "TRAVEL & TOURISM" - Pearson Lu 2- Transportation							
	KNOW-HOW		VOCABULARY	PROFESSIONAL COMPETENCES			
AIR TRAVEL	At the airport		The airport	Booking a flight			
	Airlines and flights		The aeroplane	At the check-in desk			
	Booking an e-ticket			On board announcements/In-flight drinks service			
BUSINESS EMAILS	How to write a business emailLetters of complaint and acknowledgement						
Approfondimento con l'insegnante madrelingua Seema							
INDIA:							
- Map and facts; monuments and attractions, food and drinks, languages, fashion, Bollywood;							
- How as a travel agent you can organise a trip to India for your customers: documents and vaccines required, best period to go, suggestions about what to bring, how to move around;							
- Northern India: an itinerary (Rajasthan) and and experience;							
- Mumbai: the city of dreams.							
BIRMINGHAM : an itinerary (main attractions)							
LAND AND SEA TRAVEL	Railroad travel:	the "Iron	Transport by rail a	nd Railway passenger service: asking and			

R	orse" oad travel: coaches, uses and cars	road Transport by sea	giving information on timetabes, tickets and prices Booking a ferry Describing a cruise	
	vater travel			
T	he cabin crew career			
Group work : a cruise	brochure (introduction,da	tes, detailed itinerary, 1	main attractions, prices)	
Lu 3- Accomodation				
	KNOW-HOW	VOCABULARY	PROFESSIONAL COMPETENCES	
SERVICED ACCOMMODATION	From inns to hotels: the development of the hospitality industry	Hotels	Taking a booking	
	Types of serviced accommodation			
	Hotel grading			
	Comparing and selecting accommodation			
BUSINESS EMAILS	Letters of booking	ng and confirmation		
SELF-CATERING	Types of self-catering	Accommodation and location	Checking in and out	
ACCOMODATION	accommodation Caravans, camping and motor home parks		Handling complaints	
	Holiday homes and hostels			
DESCRIBING AN ACCOMMODATION	 Useful vocabulary to describe an accommodation (key expressions)- St Nicholas Beach Hotel (Cyprus); Hotel Prato della Valle (Padua) 			
	Brochures on hotels			
	• Video: hotel facilities			
Lu 4- Resources for to	urism			
DESCRIBING A CITY	• Useful vocabulary to describe a city (key expressions)			
	• Listening: a sight	tseeing of Vienna		

	Prague: the city of the Golden Spires				
	• Bergamo: a tale of two cities				
	• Writing: your fav	vourite Italian city			
	KNOW-HOW	VOCABULARY			
NATURAL RESOURCES	Listening: the main natural attractions Protecting natural resources: national parks-Yellowstone Video + listening: Loch Ness Mystery	At the seaside In the mountains Sport activities			
	arch and presentation of an flet to advertise a natural p				
BUSINESS EMAILS	 How to write a circular letter: main paragraphs, key expressions. Circular letters: Scandinavian Tours, Travel The Mountains Worldwide, European Coach Tours, Weddings in the Tuscan countryside, wine-tasting weekends in Tuscany, a balloon flight, promoting study holidays. 				
HOW TO WRITE AN ITINERARY	 Plan a country/ region itinerary – guidelines and useful sentences Writing an itinerary: -reading- Discover the enchanting Amalfi Coast and its delicious food and wines; -writing: a tailor-made 4-day tour of Naples, Pompeii and Herculaneum. 				
Venice, London, Edinbu	ntation and itinerary of on urgh, Dublin, New York,	e of the following destinations: Rome, Florence, S.Francisco, National Parks (West Usa).			
Lu 7-Destionations: Th					
General features	s, big cities, main attractio	ons and tourist destinations.			
• Route 66: brief	history and attractions.				
T 10 0 1 1 1	(1)	noting one aspect of America.			

Individual work: a leaflet or advertisement promoting one aspect of America.

GLI STUDENTI

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